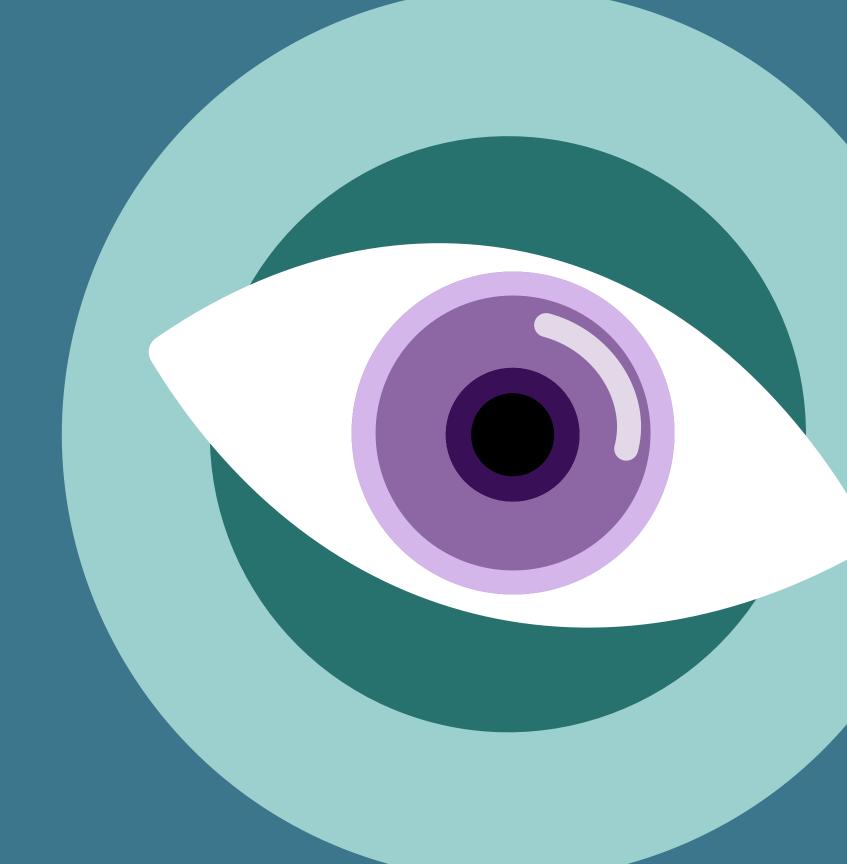
# You Need To See It To Understand It

Visualizations on Mental Health





# **Foreword**

# **Story Of The Research**

At the outset of this project, the Fall 2021 Communication Design Workshop team at ID met with Social Works with the stated goal of creating data visualization concepts that might fit within the ecosystem of the My State of Mind initiative. These visualizations were tasked with inspiring new areas of mental health focus, surfacing community mental health insights, and above all adding to the breadth of My State of Mind as a comprehensive mental health resource.

Taking this charge, the team set about establishing the context for the visualizations by conducting a series of interviews with those close to the subject of mental health and young adults. [characterize the interviewees and the perspectives they brought]. Armed with transcripts, notes, and first hand impressions, we then continued the research process by analyzing and coding our documentation into keyworded topic areas that emerged from the answers to our questions. From these keywords and topic

Bringing these areas of inquiry into the world of data visualization was a task that required the team to first individually research the topic areas and then determine the data necessary to relate those areas of interest to Greater Chicago and Cook County.

# Foreword

# **How To Use This Book**

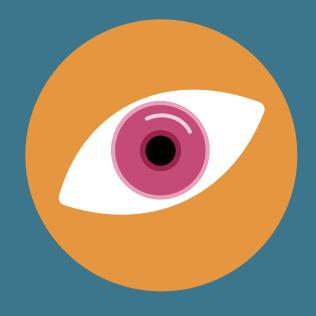
As the final product of Social Works and IDs efforts, this book is a collection of data investigations meant to establish an understanding for how different areas of mental health can be interrogated, delivering moments of education, glimpses of new capabilities, and hopefully rooted ideas for new elements to add to and around the My State of Mind platform.

Functionally, 'You Need To See It To Understand It' is a narrative of the mental health journey from Self to Social Circle to Community. By organizing the chapters and visualizations in this way we hope to better show where and how these tools can be used as well as what audiences might find them helpful. It is also our goal to suggest that this journey can become a method of progression that ends with communities having a better understanding of their personal health and a level of agency to share this understanding with those around them.

This book is also an index of potential methods of communication that illuminate a select grouping of mental health perspectives for a chosen user.

With this in mind we have created a spectrum of mental health experience on which all of the visualizations live. This spectrum has three primary sections: Myself, My Social Circle and My Community.

Some visualizations have additional links via QR code or hyperlinks to videos that demonstrate interaction. Scan the QR codes using your phone, or click the link to learn more about the selected visualization.





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# Introduction

When we look at ourselves, our relationships, our communities, they are layered and complex. People have different questions about mental health and start from different entry and access points into these layers. Our goal is to make this journey more accessible for you to start from any layer.

Mental Health is not a linear process, so through our chapters you might be able to find combinations of engagements that match your needs. With this in mind, we have created a spectrum of mental health experience on which all of the visualizations live. This spectrum has three primary sections:

- Self (Individual)
- Social Circle (Personal Network)
- Community (Neighborhood)

By illuminating these key aspects with information and layered perspectives in conjunction with the My State of Mind platform, we hope to create a pathway toward expressions of empathy and common wellness that can live in the hands of the residents of Cook County.

SELF SOCIAL CIRCLE COMMUNITY



# **Chapter 1**

# Myself

Every individual health journey starts with the self. Young adults are still learning how to be aware of their needs. Understanding one's self and one's own needs allows for openness of improvement and moving forward.

The Self chapter runs the gamut from individual self-exploration to educational diagrams of new self wellness methods. Access to knowledge about mental health, including trauma and symptom information, can help users feel more empowered on their own mental health journeys. Self-awareness helps us to become better decision-makers and gives us more self-confidence. Those who want to gain a better understanding of themselves and their needs can refer to these visualizations and diagrams to gain knowledge about important mental health information that could be directly relevant to them and their lives.

- How do I understand the science behind mental health?
- How do I best take care of myself?
- What resources and support do I have available to me?
- Is there a term for what I am feeling?

## Warning Signs of Mental Disorders Common in Young Adults

Author: Sue Kim, Sun Park

#### Description

An interactable board showing the early signals and symptoms, and its suspicious-able mental health disorders. Six disorders are mental disorders which are commonly happened to young adults.

#### Intent

Although it is critical to realize and diagnose mental health issues at an early stage, it is easy to ignore the common and light symptoms which might be signals for the early stage of the mental health issues. This board can be a chance to self-check the mundane behavioral, psychological, and physical symptoms, and to see what would be the possible mental health issues they might have suffering and may lead to consider asking help from mental health service providers.

#### Use case

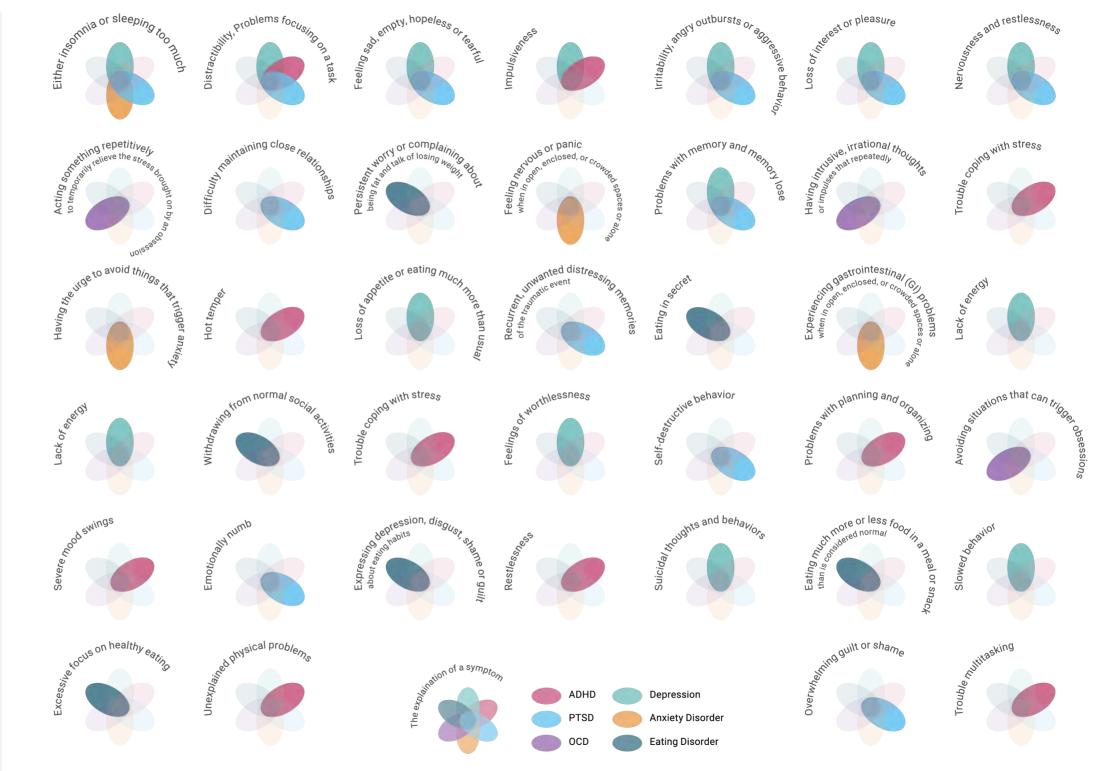
This board can be accessed via Social Works' website or be distributed to student groups so that they can try to play and see if the symptoms they have overlooked can be the signals of needing help from mental health services.

#### **Data or Research Needed**

Mental disorders' early-stage symptoms and signals that can be easily ignored.



Scan or click <u>here</u> to see interactive data visualization



#### You're Not Alone

Author: Sami Cohanim

#### Description

An interactive dashboard with statistics, videos, social media campaigns, and links to resources all related to mental health and support.

#### Intent

This dashboard is meant to allow those struggling or interested in mental health to have a place to go to feel less isolated by hearing the stories of others and being able to educate themselves on facts and resources.

#### Use case

This dashboard can be accessed through SocialWorks' website so that those struggling or looking to learn more have one place to go with aggregated information.

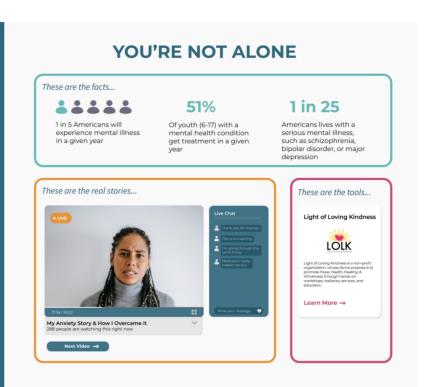
#### **Data or Research Needed**

Pull live Youtube videos and Twitter hashtags, and recent mental health data.

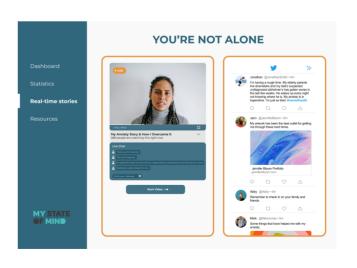


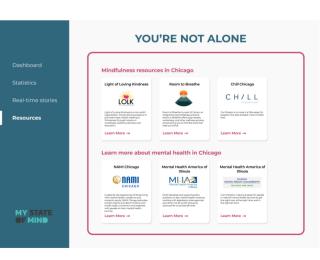
Scan or click <u>here</u> to see interactive data visualization











### **Understanding My Brain**

Author: Gauri Bhatt

#### Description

An interactive visual, to understand mental health and different mental illnesses, the functions of the different parts of the brain, parts of the brain the illnesses affect and thereafter the consequential symptoms of the illnesses.

#### Intent

Mental illness is a biologically based disorder of the brain. Providing accurate information about mental illness, the cause and affect, is one of the ways to reduce stigmas about mental illness. Having this kind of knowledge has the potential to transform how mental illnesses are viewed and treated.

#### Use case

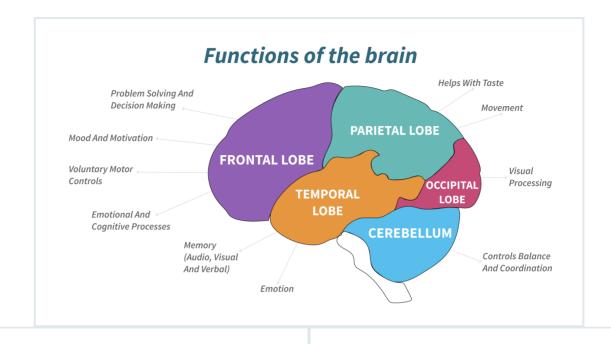
This interactive visualization can be incorporated into the SocialWork's website as an educative tool for all age groups to gain scientific information about mental health causes and its affects on the brain.

#### **Data or Research Needed**

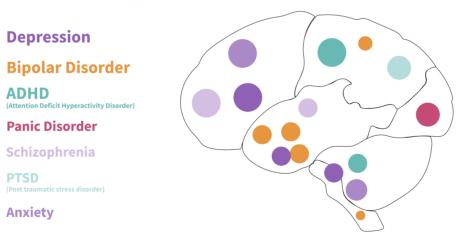
Scientific research to accurately display the parts of the brain affected by mental illnesses, percentage of brain affected, and, the correlation between the functions of the brain and the symptoms of mental illness based on the part of the brain affected.

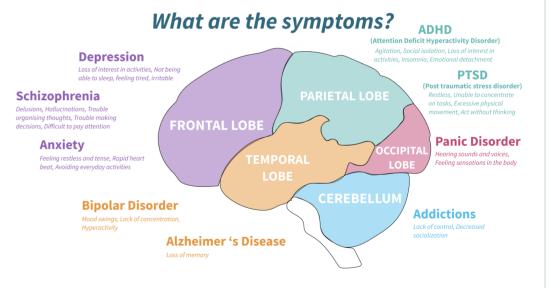


Scan or click <u>here</u> to see interactive data visualization



# Which part of the brain is affected?





# Effective resources that are commmonly used

Authors: Kavya Rai & Urvi Bidasaria

#### Description

This Visualisation compiles the different kinds of aids that exist for a Young Adult, as well as their effectiveness. With the help of this, experts across Cook County can collectively recommend aids they believe are the most useful for those seeking information surrounding Mental Health resources.

#### Intent

This visualization helps address the questions surrounding -

- How might we communicate that various forms of help, with regard to improving one's mental health, exist and are available?
- What forms of help are recommended (or available) for young adults? How might young adults be made aware of these different forms of help?
- · Could this awareness help distinguish self care from
- medical help?

#### Use case

Accessible through a digital platform that would be hosted by My State Of Mind; and shared to young adults via service provider websites, virtual school forums, and community forums.

#### **Data or Research Needed**

An active data set that collects and combines recommendations from Mental Health Experts and Service providers across Cook County. This data set would be actively updated as experts input their recommendations on the live platform.



Scan or click here to see interactive data visualization

# What kinds of support do I have available to me?

Select a resource to learn more



#### How do I read this?

SIZF -Level of recommendation (acc. to experts)



Highly recommended



Frequently recommended



Occasionally recommended

COLOR -Techniques that can be performed..



With an expert



With those around you



At home

# Stories about Living with Mental Disorders

Author: Minyi Zhang

#### Description

This information visualization mapped out audio stories living with symptoms when having commonly known mental disorders or conditions. Audio stories are color-coded based on the severity of the symptom. Users can click the speech bubble to listen to stories.

#### Intent

The story is powerful. Listening to real-life stories about living with different mental disorders can raise people's awareness and empathy. It's also a great education about gentle to severe symptoms of commonly seen mental disorders. Thus, when people notice people around them or themselves are having these symptoms they can take action to help others or themselves timely.

#### Use case

This information visualization can be used in SocialWorks digital platform to educate users about diverse mental disorders

#### **Data or Research Needed**

- Typical symptoms of pervasive mental illnesses in America
- · Code the symptoms from gentle to sever
- Audio recorded interviews, stories, focus group discussion about different symptoms



Scan or click <u>here</u> to see interactive data visualization

# **Click Speech Bubbles to Listen to Stories**

Color Code: How severe the symptom is?





### **Tracking My Music History**

Author: Aamena Ansari

#### Description

Music sets the tone of our lives, and the young adult population understands this intuitively. This tangible music log encourages our YAs to be self reflective, and have a way to look back at their days and weeks with a higher awareness of their experiences. This tracking journal is meant to support personal and group reflections, that can contribute to communal mural planning, or however else the community wants to see themselves in the world.

#### Intent

This music log will help YAs reflect on:

- What cultural messages do I engage with?
- · How does that impact my day and mood?
- What language or imagery can I use to express my ideas and experiences with myself and others?

#### Use case

Booklet is shared by My State Of Mind in community events. Followup meetups that are loosely facilitated where individuals can share out, and commonalities or themes are found. If desired by contributors, this info could become a mural, or graphic to reflect on together.

#### Distribute

Share pocket journals during a MSOM event. Encourage young adults to carry it with them for a week, tracking what they're listening to.

#### Track and reflect

Young adults track music and mood. Create a key of symbols that resonates with them to note their mood during songs.

#### Regroup and share

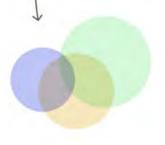
What was it like using the journal for a week? Did participants notice anything new about themselves?

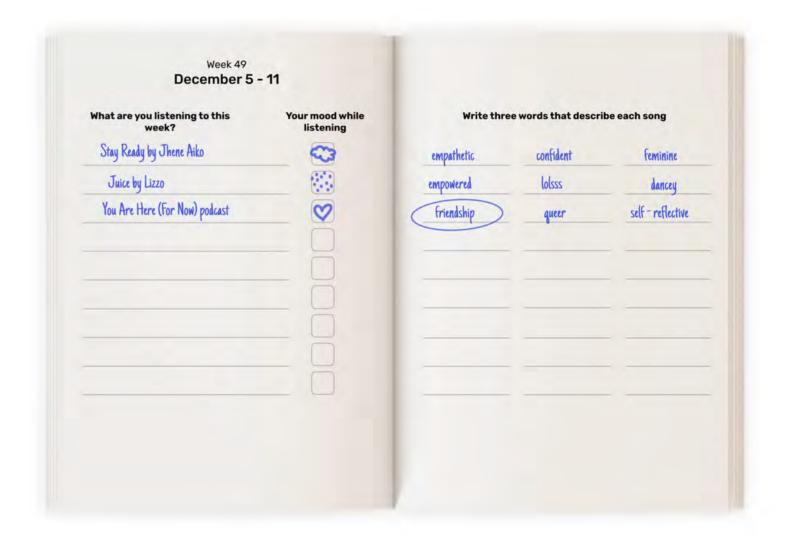
#### Merge

What different music keywords and vibes appeared for everyone in this week? Any patterns showing up?

#### Envision

What could a community mural with this new information look like? Is it a word map? Icons or colors representing vibes that came up?





# Trauma symptoms & coping methods for self awareness and management

Author: Ruohua Huang

#### Description

This interactive infographic shows typical trauma symptoms and provides some methods for managing trauma. It allows the user to identify symptoms and then mix and match some coping methods based on personal preference. The "show more" and "find one" take the user to external resources for further learning and seeking help.

#### Intent

- To help increase self-awareness by knowing trauma symptoms.
- To learn some trauma coping methods for self-managing and healing processes.

#### Use case

Use for young adults to become self-aware of trauma symptoms and be able to have a selection of trauma coping methods to react to.

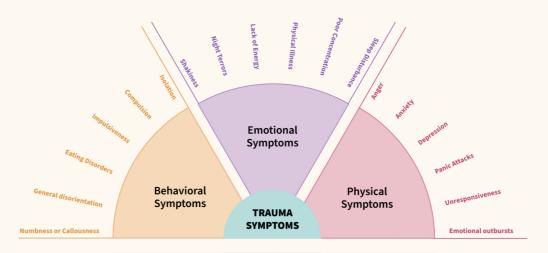
#### **Data or Research Needed**

In depth research about Trauma symptoms & coping methods with mental health professions



Scan or click here to see interactive data

#### How do you feel?



#### Know Who to Call

Make sure when you need support you call someone who will actually support you, without judgement.

#### Join a Support Group

This can help with feeling connected to other individuals who may have had similar experiences and reduce feelings of loneliness.

FIND ONE

#### Call a Friend

Staving connected to people who care about you can help to challenge some of those negative thoughts and keep you grounded. Don't worry, you are not a burden to the people who love you.

#### Be Creative

Use virtual meetings/social media to "see" your loved ones.

#### Seek out Professional Help

If you are noticing that symptoms have become unmanageable, please reach out to a healthcare professional and a licensed therapist to obtain the necessary services needed to assist you in your healing process.

FIND ONE

Social Connection **METHODS** 

COPING

#### **Emotional** Safety

#### Avoid the Quick-Fix

Emotional pain can also result in somatic symptoms and health problems such as headaches, lack of energy, difficulty sleeping, increased heart rate, weight gain/loss, memory issues, stomach discomfort, and a weakened immune system. Speak to a healthcare professional if you are noticing that you are using

#### **Self-Soothing Strategies**

Grounding is a simple skill you can try anywhere, which in a literal sense helps to reconnect you with the "ground" and the world around you when emotional distress feels overwhelming. Try using your five senses to practice these skills at home: sight, smell, touch, sound, taste.

SEE MORE

substances to cope with current symptoms

#### Create a Sense of Accomplishment

Creating a sense of mastery can be taking a small step towards a goal, such as reducing isolation by going for a short walk or trying a new hobby, such as photography. Remember, mini accomplishments eventually add up to a larger change and can cause you to feel more competent and effective.

**Physical** 

Safety

SEE MORE

Decorate one of your empty shoe box. Once complete, place different items inside that help you feel calm and at ease. Some examples include: stress balls, photos of nature or loved ones, aromatherapy, favorite lotions, list of songs you enjoy or inspirational quotes.

SEE MORE

#### Create a Coping Corner

**Create a Coping Kit** 

A coping corner can feel a bit like your oasis at home, where you can include candles, soft blankets, comfortable sweatshirts or clothing and some distractions such as art supplies and

SEE MORE

#### **Keep it Consistent**

Maintaining a consistent schedule at home such as showering, going to bed and waking meals - is important for your overall physical and mental health.

#### **Exercise Your Strength**

Engaging in any type of exercise (running, walking, weight training, or yoga) can help you reconnect with your body in a way that increases your internal strength and

SEE MORE

#### Here are something you could do

# How can I help myself or others overcome traumas

Author: Kelvin Yu

#### Description

A tool helps people diagnose different types of traumas and provide different types of resources and services to deal with this mental issue.

#### Intent

Requiring the right and adequate resources and services play a vital role in overcoming mental health issues. This visualization is meant to show the connection of what kind of service can provide when people encounter different types of trauma.

#### Use case

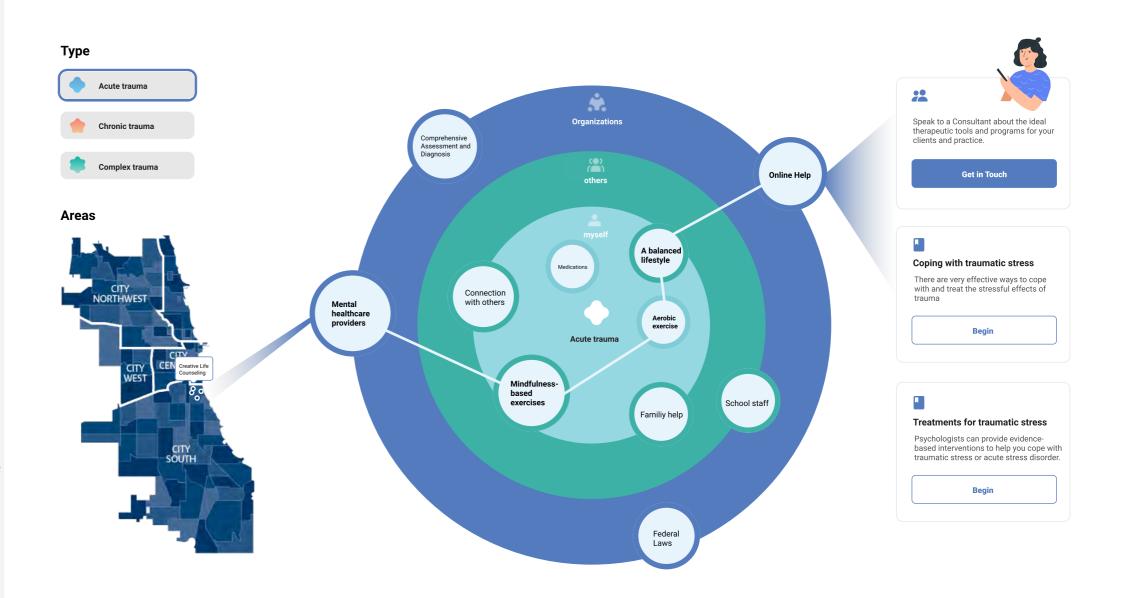
This visualization can be used as a tool on the Internet. People can leverage it by themselves or for family members and friends suffering from mental health issues. It can provide guidance and help from the physical health service provider and online tutorial.

#### **Data or Research Needed**

All kinds of services and activities can provide by health service providers.



Scan or click <u>here</u> to see interactive data visualization



# **Chapter 2**

# My Social Circle



The Social Circle is the network surrounding self that gives us our resilience. Social circles are essential for maintaining healthy mental health. Relationships with friends and family can play a huge role in our mental wellbeing as they provide support, primarily emotional support, along with upliftment and optimism.

Data visualizations could be beneficial in better informing those around the young adults (YA) such as parents, family, friends, and peers that form their social circle. Many members of their social ecosystem are not well-informed on how to help them with mental health issues. These data visualizations could be used to analyze behaviours and reactions of young adults dealing with mental health problems. It would assist the members of the social circle to identify intervention points to help the young adults cope and take appropriate action.

The Social Circle Chapter explains how social circles could be considered as a safe space for young adults to discuss mental health issues, share thoughts and feelings, and receive support. As individuals, we are more open to conversations on mental health when we relate to the people involved. Therefore, educating oneself and the social circle will help reduce stigma around mental health and improve ongoing care for young adults. Change takes place through the process of sharing one's vulnerabilities and leads to individual and collective wellbeing.

- How do I best help those that I regularly interact with?
- How can I emotionally support the people closest to me?
- How do I build safe spaces and conversations to support my social circle?
- I want to be there for my friend, but I don't know how? What can I do?

# How can I help as a parent?

Author: Kavya Rai

#### Description

What forms of information would be beneficial to those who are close to and care for a young adult? Since many parents/guardians are not well-informed on how to support someone with mental health issues, this visualization collates all the information that they can refer to. Using this visualization to filter out the behaviors and changes that a parent has observed, they can take appropriate necessary action.

#### Intent

- To better inform a young adult's 'close circle' on how they can support someone going through mental health issues
- To build a connection between daily, mundane actions and clinical terms associated with mental health
- To provide a *first step* to a solution/remedy that they can offer immediately

#### Use case

Can be made available as a digitlal tool as well as a static mural (in public spaces like parks, clinics, etc) and can be used by:

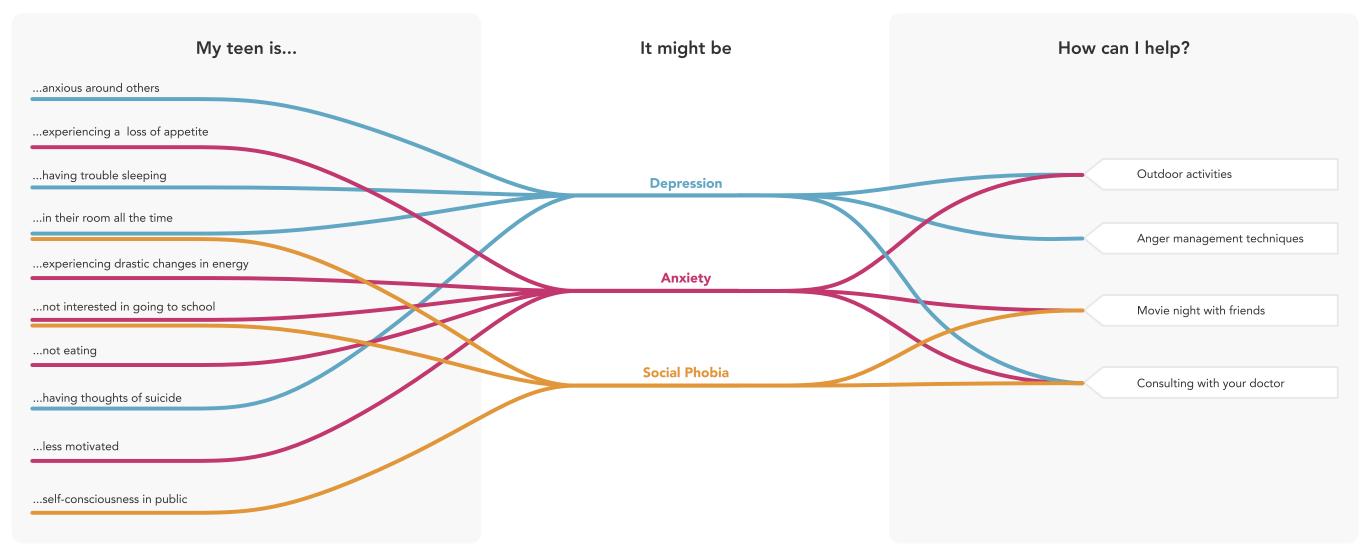
- Parents noticing changes in their teenager's behavior and actions, who want to learn how they can support their child
- Close friends who want to learn more on how they can be there and be present for their friend

#### **Data or Research Needed**

Data listing common behaviors associated with mental health terms that are frequently experienced by young adults



Scan or click <u>here</u> to see interactive data visualization



# How to Have a Safe Conversation

Author: Elizabeth C. Engele

#### **Description**

A guide to language to use at certain points in the conversation and general non-verbal tips to help others feel safe.

#### Intent

Conducting safe or hard conversations is a skill.

This visualization is meant to equip viewers with terms and tips that they can use to get what they need in conversations and help others feel respected.

#### Use case

This visualization can be used as a mural in a high school hallway or classroom, where viewers pass by often so that they can remember the tips and terms when having future conversations.

#### **Data or Research Needed**

Secondary research on tips and terms needed to have a safe conversation

#### Practice in front of a mirror **How to have a Safe Conversation** or write down points ahead of time if you think you A Guide to Language & General Tips might get nervous. Think about If you are going to criticize, critique what you need beforehand. ideas, not people. Use "I" statements Through vulnerability, instead of "you" Let's bring I think we can create statements. I would this back to a positive outcome. like... This is a the goals we My goal for I need to talk to you debate. originally set. sharing this is. . . about something. I think... Are there any So what I hear not a fight. What are you What do you *It's not comfortable* Where are you circumstances you telling me You must think of this? proud of? to share. struggling? Tell me that would make I feel... right now is... **Expectation Setting** have felt... more. you consider...? I really like when... Opening Up what you said Thank you Some takeaways I am afraid that if we for sharing! about... I know we both Clarifying How about I have from this continue talking care about... we agree to...? conversation are... about this now, Thank you Affirming we could say things for engaging that hurt each other. Agreeing in that with me. **Ending or Revisiting**

Make eye contact.

Consider tone. Try not to sound negative or arrogant.

Ensure peers feel respected for contributing.

Allow & encourage everyone to speak.

Address others by name to help them feel that that they matter. Don't expect someone to change their behavior or completely agree with you.

# How to build a Safe Space?

Author: Arijit Patra

#### Description

The visualization shows the process of setting up safe spaces for the discussion of mental health issues by their demographics. The visualization is in a network format which lets you explore and understand the realtionship between the elements.

#### Intent

Safe space is an integral part for facilitating conversations on mental health, however the instruction of setting up one is hard to find. This visualization becomes a guide to setup safe spaces for anyone interested in it and MSOM can curate the knowledge base on this.

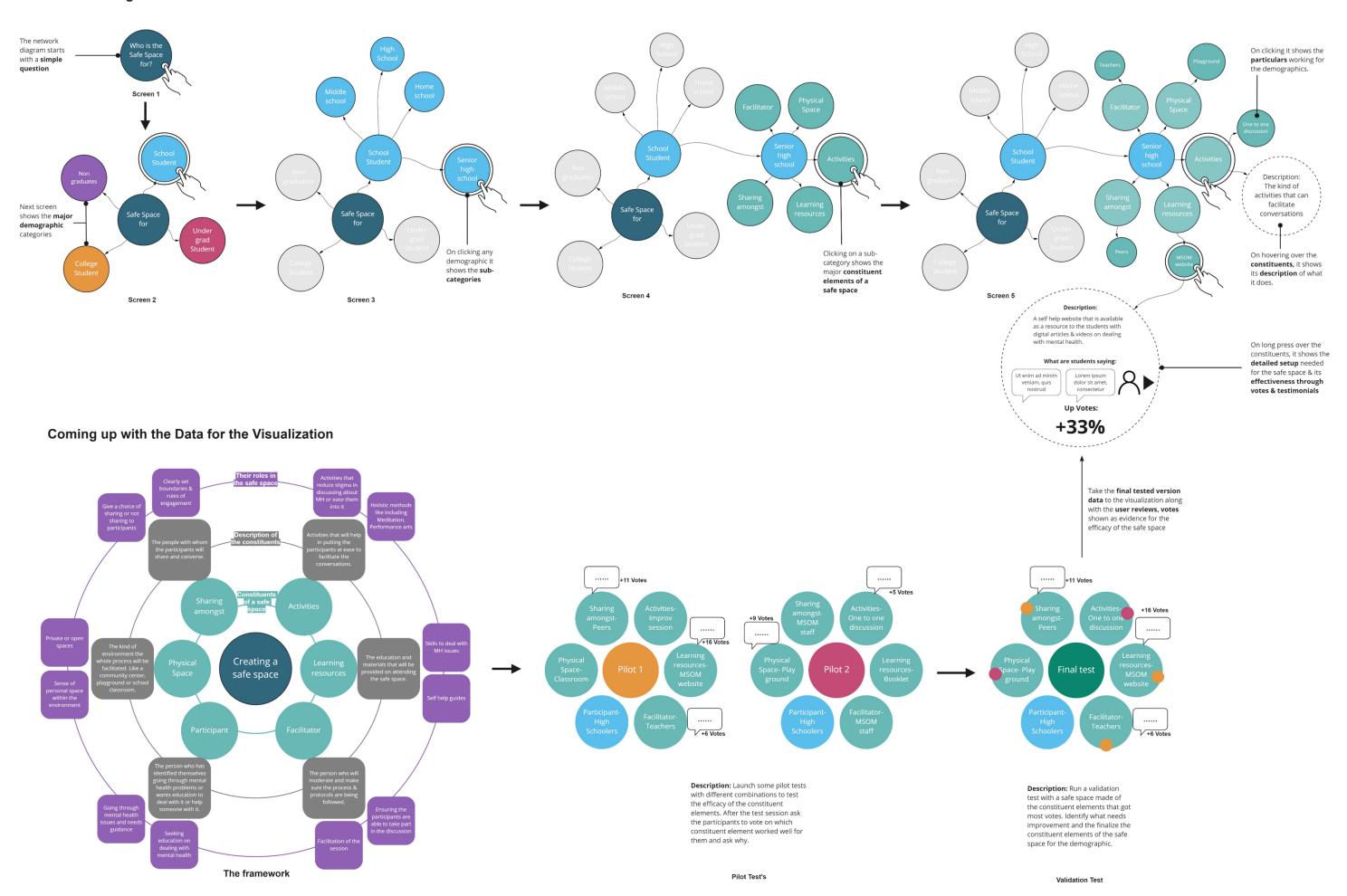
#### Use case

This visualization can be used to show how to setup safe spaces for mental health conversations to institutions or organizations like schools, community centers intending to do so for the young adults.

#### **Data or Research Needed**

The data for this visualization can be generated through the process given below the visualization. It is primarily based on participants feedback and voting. The current constituent elements of safe space example shown here is based on the interviews with experts, however it can change based on new findings during the research.

#### **Network Diagram Visualization**



# **Chapter 3**

# My Community

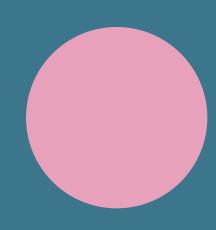
Community encompasses people you relate or connect to but may or may not interact with, including those in your neighborhood. Community mental health has a deep rooted history in Chicago that is continuing to evolve to this day.

These visualizations provide tools for understanding mental health within communities on a macro level.

Learning the history of mental health and the events that shaped community mental health care in Chicago can be beneficial for understanding how the mental health space and resources got to where they are today.

Additionally, specific Chicago neighborhood information reveals how different communities have been impacted and the factors contributing to care in those areas.

The Community chapter can provide clarity on the state of one's own or nearby communities to provide a sense of connection and understanding. The information presented here provides context for Cook County's mental health makeup and can have influence on new engagements with all residents and communities. While our past does not totally define us it can be a powerful gateway to empathy.



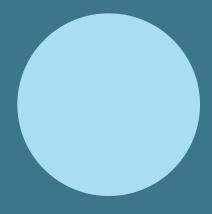




# **Chapter 3**

# My Community

- What resources are available in my neighbourhood?
- How does my neighborhood's available mental health support resources compare to other Chicago neighborhoods?
- What is the history of mental health-related issues and support in Chicago?
- Has Chicago's perception of mental health evolved over time? In what ways?
- How does my neighborhood respond/react to the topic of mental health?



# Chicago Mental Health Service general info

Author: The class

#### Description

This Tableau data visualization maps out per capita income based on zip code and geographic data of mental health service providers and their general information (location, clinic name, phone number, zip code, language spoken, free service or not) in the Chicago area.

#### Intent

- To provide the basic service information of the Mental Health clinics (contact info, language spoken, free service or not)
- To see the relationship between area per capita incomes and distribution of mental health service availability

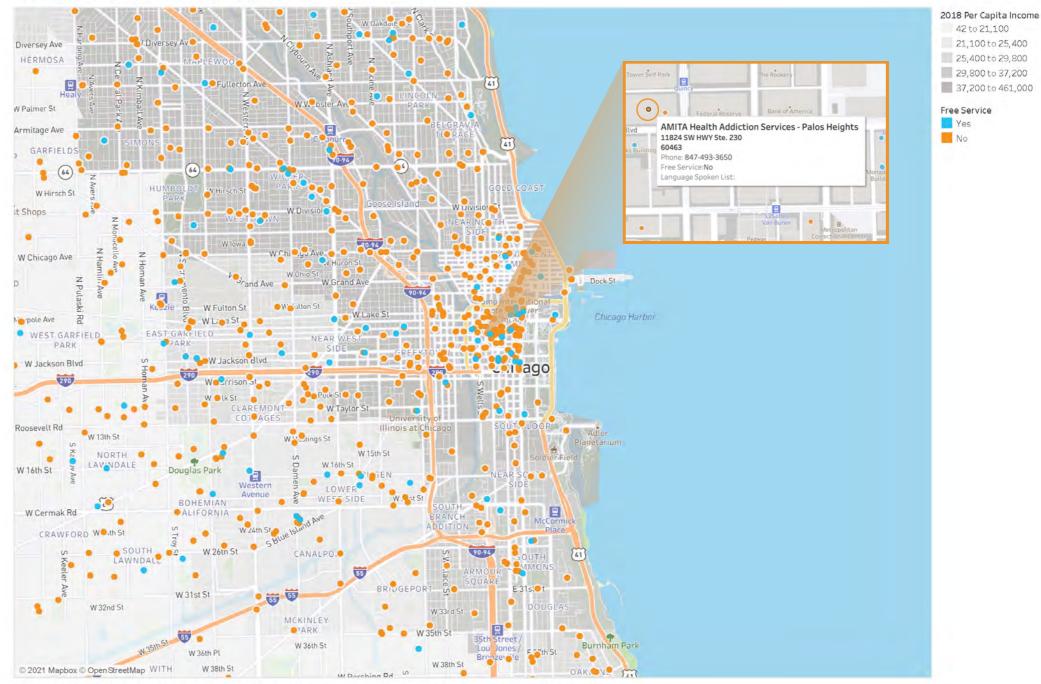
#### Use case

- Use for patients(youth) to gain information about mental health service available in Chicago area
- Use for mental health counselor to recommend clinics that meet patients(youth) needs
- Use for the local government to see the relationship between economic distribution and mental health service availability.

#### **Data or Research Needed**

Keep data up to date

#### Chicago Mental Health Service general info



Map based on average of Longitude and average of Latitude. Color shows details about Free Service. Details are shown for various dimensions.

## **Chicago Mental Health** service availability

Author: The class

#### Description

This visualization informs the clinic that is accepting new patients. It shows information on which areas currently have the most clinics that can accommodate new patients, and which areas have the most shortages.

#### Intent

To show mental health service availability in Chicago.

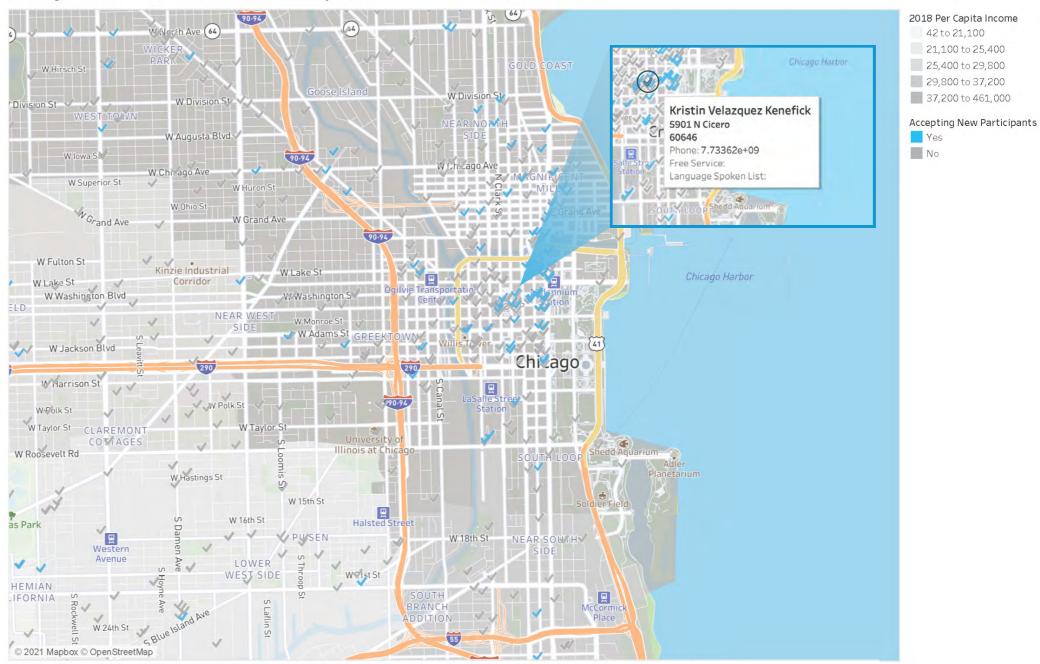
#### Use case

- Use for youth to find service providers which can accept new
- Use for state /city government to consider future funds for provide mental health service

#### **Data or Research Needed**

Keep data up to date

#### Chicago Mental Health service availability



Map based on average of Longitude and average of Latitude. Color shows details about Accepting New Participants. Details are shown for various dimensions.

42 to 21,100 21,100 to 25,400

# Price range with respect to mental health services provided and zipcode clustering

Author: Ujjwal Anand

#### Description

This Tableau generated treemap shows mental health service price ranges to help understand the common pricing and anomalies among all the service providers in the data set. It also shows the cluster of service providers within zip codes. The areas separated by thin white lines but within thick white lines belong to the same zip code.

#### Intent

The intent of this visualization is to uncover the variations in price range across all available service providers from the data set and also see which zip codes have more concentration of service providers and which have less. This helps us understand critical aspects of service providers distribution and find potential points of intervention in areas which have lower concentration of service providers.

#### Use case

- Use for youth to gain information about mental health service price in Chicago area and know the range of the price they can afford to
- Use for government department (i.e. Chicago Department of Public Health – Division of Mental Health / Illinois Department of Human Services–Division of Mental Health (DMH) to understand the accessibility & affordability of mental health services in Chicago and understand gaps in distribution of services.

#### **Data or Research Needed**

To take this visualization further we can include the flexibility in charging fees that service provides on an individual level with the care receivers. Therefore further data can be collected on what amount is exactly being charged from patients by the care providers.

#### The Price range with respect to Mental Health service Provider and grouping based on zip code

1,000 L		Young Leaders United 250	120 Sarah Buino 250	130 Laura Dziekiewicz 150		Rory Gilbert 165	60 The Chicago Stress Relief Center, Inc.	30 Gentle Home Services 375		150 Counseling Speaks LLC - Chicago 200		160 Jennifer Rafacz 170	
			130 Gregory J Harms 150	60 Robert Gomez 120		110 Mara Schieber Chicago 140				Katelyn Schmitt Kemper 160		1 Vimi Gupta, LCSW MBA 170	
80 Silvia Avila 1,200			Healing Empowering & Learning Professionals (H.E.L.P., LLC) - 53rd St. 200	100 Breathe with Winifred 150		70 Crystal Y. Williams 150  120 Jennifer Lara, LCPC, MA, ICDVP		75 Agave Studio (Humboldt Park)	150 Counseling Speaks, LLC- Park Ridge 200		100 Dr. Keisha Downey 200	i	Healing Empowering & Learning Professionals
			120 Hyde Park Center for Healing 200					210					(H.E.L.P., LLC) - South Holland 200
			40 Neuropsychology and Counseling for the Family 500		Richard Park, LMFT 160 25		Healing Empowering & Learning Professionals (H.E.L.P., LLC) -		140	120 Amy Tierr LMF	iey,	130 Lauren Fontana	
100 Gary Walls - Chicago 230	60 Prespectives Counseling Center 200	Andrea Harris Alpert 175				220 Mount Prospect Child Care Center		Michigan Ave 200 150 Ashley Wilkins, LCSW			150		130
200 Shira E. Saville, PSY.D- 230	150 Yojana Veeramasuneni 200	140 Isabelle Reiniger 160	A STATE OF THE STA		130 Thomas	100		190		90 Janice Henkel Fleckman, MSW, LCSW, BCD 120 John W. Henson, LCSW, CADC, BCD 140		70 Maria Potter, LCPC 130	
						Gary Walls - Arlington Heights 230		10 New Life Counseling Center 165					2

Sum of Price Min, service provider name (All fields data MSOM 05232021 TI accepted - All fields data MSOM 052320(2) (1).csv) and sum of Price Max. Size shows sum of Price Max. The marks are labeled by sum of Price Min, service provider name (All fields data MSOM 05232021 TI accepted - All fields data MSOM 052320(2) (1).csv) and sum of Price Max. Details are shown for Zip. The view is filtered on Zip and Exclusions (service provider name (All fields data MSOM 05232021 TI accepted - All fields data MSOM 052320(2) (1).csv), Zip). The Zip filter has multiple members selected. The Exclusions (service provider name (All fields data MSOM 052320(2) (1).csv), Zip) filter keeps 3,512 members.

# Chicago mental health service in relation to public transportation(CTA bus)

Author: Sun Park

#### Description

The location of Bus stations play a significant role in the accessibility of mental healthcare providers. Lack of bus stops nearby the service locations poses a potential barrier for some patients. This map could help the participants get to the right clinic and the local government to optimize the resources and distribution of mental health services.

#### Intent

To provide information on how accessible the clinics are by public transportation.

#### Use case

- Use for youth to find which clinics are accessible by CTA buses and which buses can take them to service providers.
- Use for the government The Chicago Department of Planning and Development (DPD), i.e. Chicago Department of Public Health

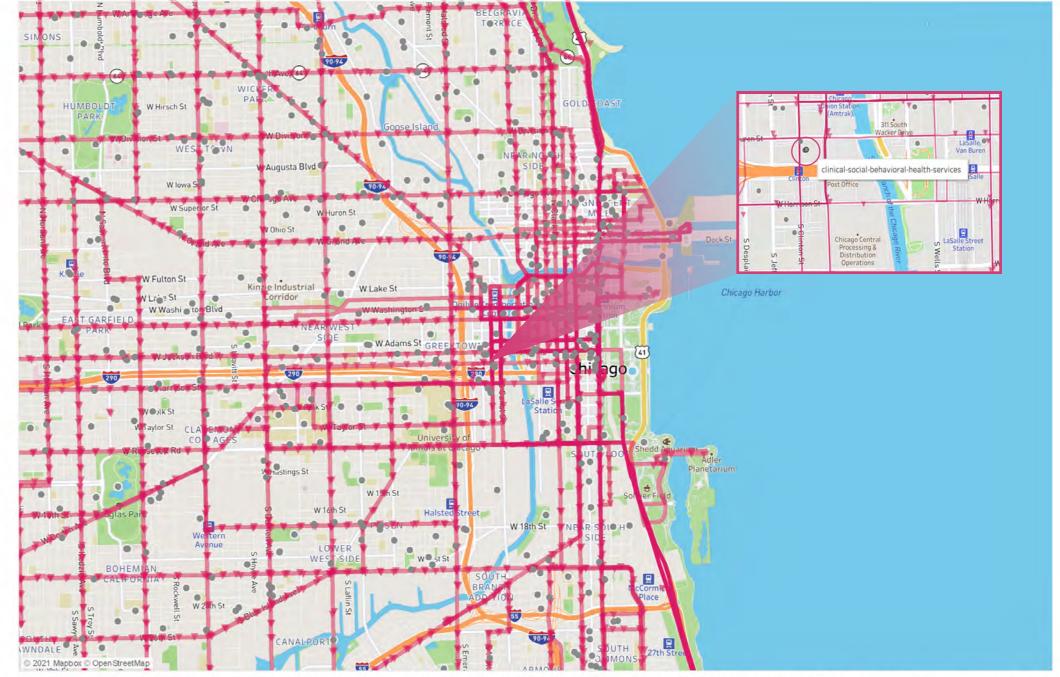
   Division of Mental Health / Illinois Department of Human
   Services-Division of Mental Health (DMH) to understand the relationship between public transportations(bus, trains) and

#### **Data or Research Needed**

locations of mental health services.

Keep data up to date

#### Chicago mental health service in relation to public transportation(CTA bus)



Map based on Longitude (generated) and Latitude (generated). For marks layer CTA\_BusStops.shp.Point Y: Details are shown for various dimensions. For marks layer All fields data MSOM 052320 (2), latitude (All fields data MSOM 052320 (2)) and Slug.

# Chicago mental health service in relation to outdoor public spaces and public transportation

Author: Kavya Rai

#### Description

The CTA & Chicago public parks play a significant role in the accessibility of mental healthcare providers. This map can help participants identify and get to the right clinic via public transportation, and see the relationship between public parks, trains, and mental health service locations.

When looking into the space of mental health, the involvement of the government or legislation (whether it's at a city, state or national level) plays a large role in building awareness surrounding the topic. Not only does this reduce stigma over time, but also creates a sense of accountability when it comes to upkeep and maintenance of these public spaces.

#### Intent

- To provide information on how accessible the clinics are by public transportation
- To see the relationship (proximity) between public parks, trains, and mental health service locations
- To introduce an additional sense of accountability at the government level

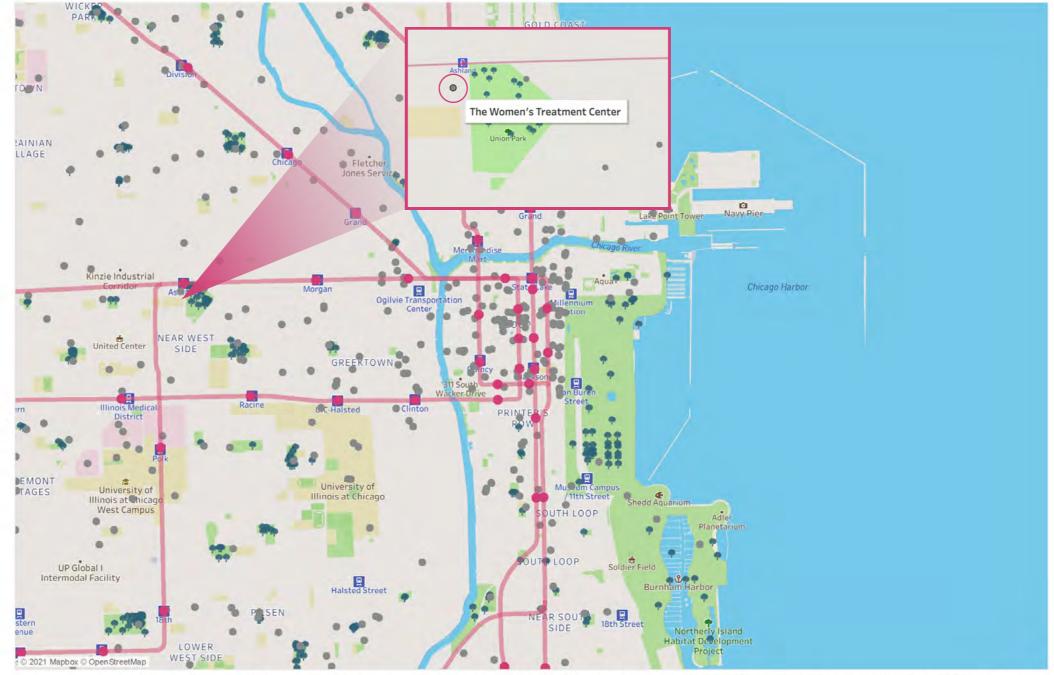
#### Use case

- Use for therapist to combine certain physical activities to a patient's treatment (eg: go for a 5 min walk in the park)
- Use for patients who are looking for a relaxing outdoor space
- Use for government (The Chicago Park District) to see if future sponsons are needed for public places and mental health

#### **Data or Research Needed**

- Mental Health clinic and service providers location
- Public transport network (route + stops) throughout Cook County
- Public space locations throughout Cook County

Chicago mental health service in relation to outside activities space and public transportation



Map based on Longitude (generated) and Latitude (generated). For marks layer Geo\_export\_dd0ea745-9d42-4e4c-a068-49957cd35ff4.sh: Details are shown for X Coord and Y Coord. For marks layer All fields data MSOM 05232021\_Tl accepted addres (3): Details are shown for Latitude, Longitude and Service Provider Name.

# Chicago mental health service in relation to public school

Author: Sue Kim

#### Description

This visualization shows access to mental health clinics from public schools in Chicago, and provides information on whether students are in an environment with easy access to mental health services.

Also, by providing information on whether free services are around, it is also possible to know whether students in various environments can receive the necessary mental health support.

#### Intent

- To provide information which public schools have enough mental health clinics near by
- To provide information on whether free mental health clinics available to students are accessible near public school

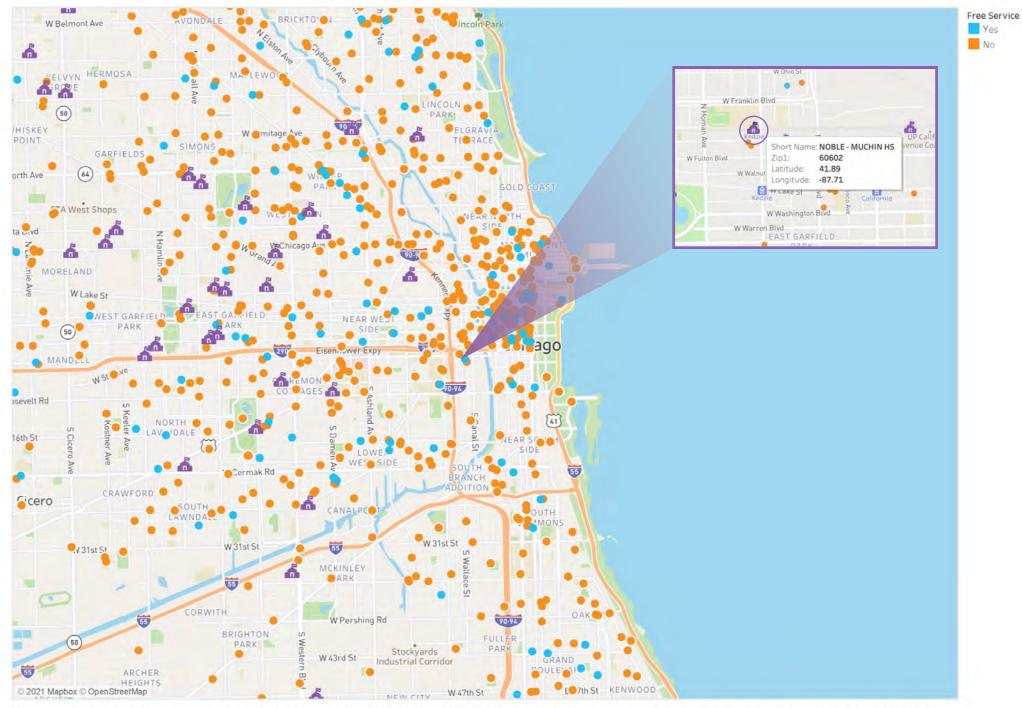
#### Use case

- Use for youth to find which clinics are available around public schools in Chicago
- Use for service providers to think about future locations for mental health services

#### **Data or Research Needed**

Keep data up to date

#### Chicago mental health service in relation to public school



Map based on average of Longitude and average of Latitude. For marks layer All fields data MSOM 052320 (2). Latitude: Color shows details about Free Service. Details are shown for Service Provider Name. For marks layer School\_Locations\_SY1718.csv.Zip1: Details are shown for Zip1 and Short Name.

### What is a "Safe Space"?

Author: Elizabeth C. Engele

#### Description

The term "safe space" can be interpreted differently depending on what context you're in and who you're talking to. Each of the three layers of the data visualization share different depictions of what the term "safe space" means.

#### Intent

With more of an understanding on what a safe space means to different populations, youth educators and leaders can create appropriate safe spaces for those they are working with. For example, it may be too difficult to create a "brave space" (layer 3) for someone who views a safe space purely as a place of refuge (layer 1).

#### Use case

Teachers, guidance counselors, after school club leaders are given this visualization in a pamphlet at the beginning of the school year and can use it as a reference point when discussing safe spaces.

#### **Data or Research Needed**

Secondary research was conducted on how different communities define safe spaces

# What is a "Safe Space"?

The term "safe space" represents different things to different people. To the most vulnerable, a "safe space" represents a physical place of refuge. As young people get physical and emotional needs met, a "safe space" might moreso represent a space for learning and growth around different, sometimes controversial, ideas.

When using the term "safe space," it is important to know how your audience might interpret the term so that you can speak to their needs and create a space that is appropriate for their safety needs.

Key
Physical
Emotional
Developmental

Quotes that contain multiple colors cross multiple categories.

Addressing Self-Actualized / Safe spaces are places "Brave Space": where I can be comfortable in my own skin, where I **Voice Opinions &** A safe space is a won't be attacked for Learn from Others meeting place where the things I say or do. you can have a dialogue between people who Youth have a lot of hold different views. potential, we just need opportunities to develop Able to Relax & When we talk about that potential. brave spaces, we **Access Resources** Sometimes safe spaces actively try to reach open aren't physical. dialogue about hard They are a place of Start to Learn Nobody should topics so all sides can refuge to relax. live in a constant **New Skills** be expressed without state of vigilance-fear of exclusion... fight or flight. Safe spaces We need to engage in brave spaces within the don't have to be "Safety must be felt," solitary, nor are classroom to dispel the she says. "It should be felt," they isolating. narrative that they must from safe and equipped asphalt, be safe spaces for from the lantern which burns at ideological isolation. For young people night on the road. We must lacking social skills, start with small things to Safe spaces mean Being in a safe a safe space is achieve great goals." everyone moves space gives you the somewhere they can easily, without fear. "awareness that you learn and practice new 42% of women fear have a right to your Physically skills and receive For young people who point of view and walking home alone at night Protected constructive feedback. may be subject to bullying, can confidently and 52% report sexual harassment abuse, harassment or and violence as a top safety concern. announce your negative and unsupportive "Felt Safety": opinion." peer and adult influences, a Psychological safe space equates to a Safe spaces are **environments** Safety type of refuge where they that prevent youth from For young people can be assured of physical being vulnerable to who are fearful of When we look at the and psychological safety. bad behaviors or habits, accessing mainstream classroom setting, we like crime and drugs. should lean toward support services, (like a) school counselor, a safe engaging in brave spaces For the urban young poor people, a safe space can simply mean space is somewhere they that offer "controversy with In Baltimore, indoors access to shelter--somewhere can access information civility," "owning intentions are safe spaces; the they feel protected and their and support without fear and impacts," "challenge by outdoors are compromised... dignity is guaranteed. of being judged... choice," "respect,"...

Addressing More Vulnerable

# **Characteristics for effective Safe Spaces building**

Author: Ruohua Huang

#### Description

This diagram shows key attributes of an effective safe space for youth to engage in community and mental health topics. And it contains further explanations for each attribute to guide the actions for building safe spaces.

#### Intent

- To draw out characteristics for an effective safe space.
- To help understand the meanings of safe spaces from youth and mental health expert perspectives.

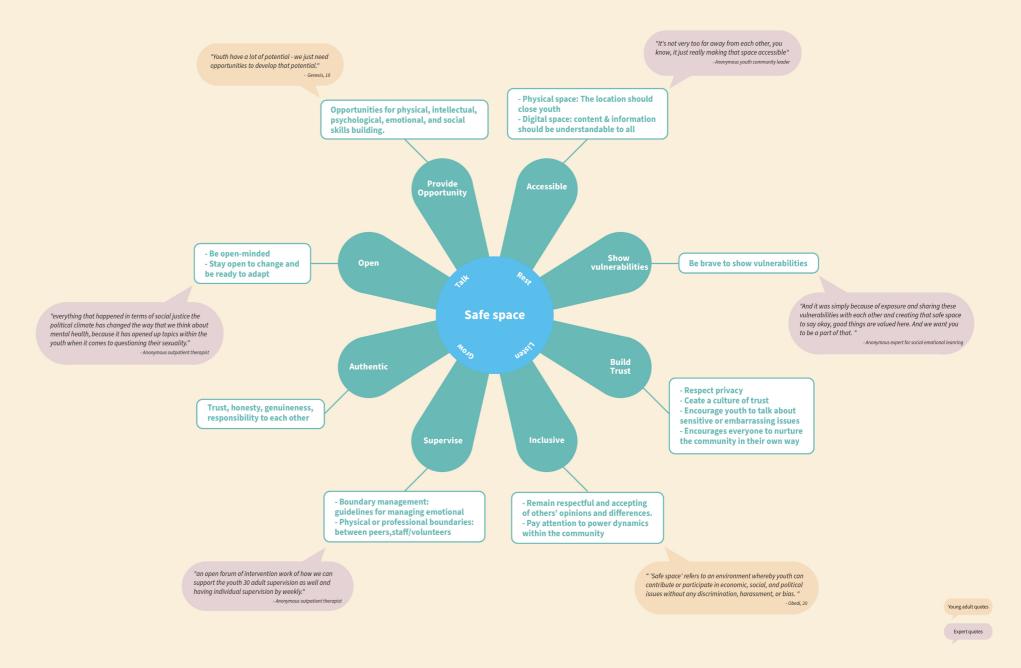
#### Use case

Use for youth community leaders to reflect on their current community structures and think about areas for improvement.

#### **Data or Research Needed**

Safe space definitions by Young adults & mental health professions

# **Characteristics for effective Safe Spaces building**



# Medicaid Accepted Mental Health Clinics in the City of Chicago: Wall Poster

Author: Sue Kim, Sun Park

#### Description

This booklet shows the information on how many Medicaid-accepted clinics are located in which area of the city of Chicago and what specific specialty care they offer. All the mental health care programs provided by clinics are categorized into seven specialty types, and the total number of those are shown per community, respectively.

#### Intent

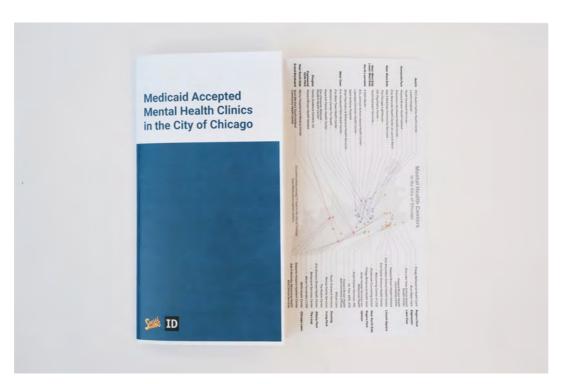
Medicaid-accepted mental health clinics are critical to providing more people with the opportunity to get the care they need. Unfortunately, it is not easy to find the appropriate clinics for Medicaid holders. By using this portable booklet, Medicaid patients can find affordable and needed specialty care, and mental health counselors can guide them.

#### Use case

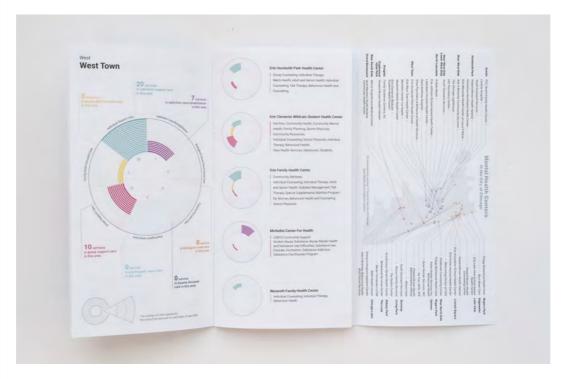
Mental health counselers in public schools or organizations can use this book to provide clinics' information to young adults and other patients.

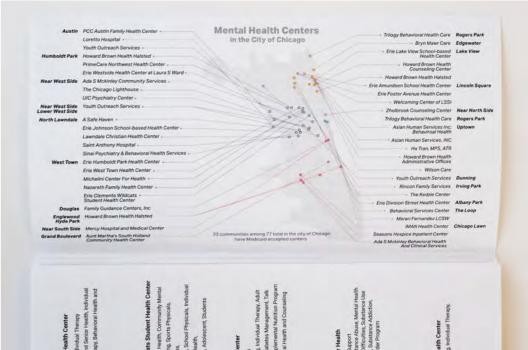
#### **Data or Research Needed**

Comfirm with mental health clinics about the care program specialties, whether they are still accepting Medicaid insurance, and their location to accuratley show the information.









## Medicaid Accepted Mental Health Clinics in the City of Chicago: Wall Poster

Author: Sue Kim, Sun Park

#### Description

This board includes information comparing the distribution of young adults living in Chicago, the per capita income of each community in Chicago, and the location of mental health clinics. Additionally, it shows which type of specialty care is being provided most and least in the four Chicago areas, respectively.

#### Intent

People can know the current distribution of the overall mental health clinics in four Chicago areas. By comparing the locations of those clinics, the young adult population, and the per capita income of each community, they can get information about which areas need more clinics.

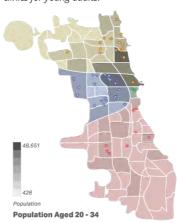
#### Use case

This data can help policymakers understand which neighborhoods may need more mental health clinics for young adults, low-income people, or specialty care and lead them to make effective decisions.

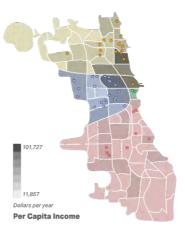
#### **Data or Research Needed**

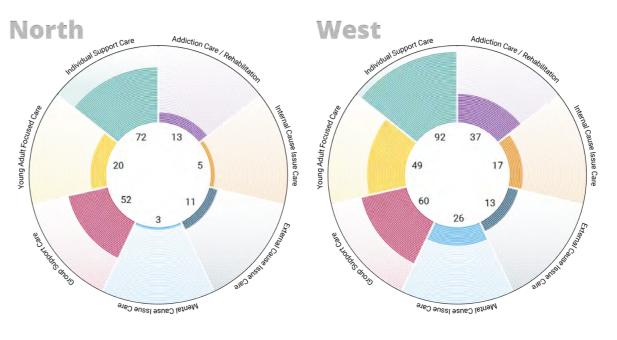
Comfirm with mental health clinics about the care program specialties, whether they are still accepting Medicaid insurance, and their location to accuratley show the information.

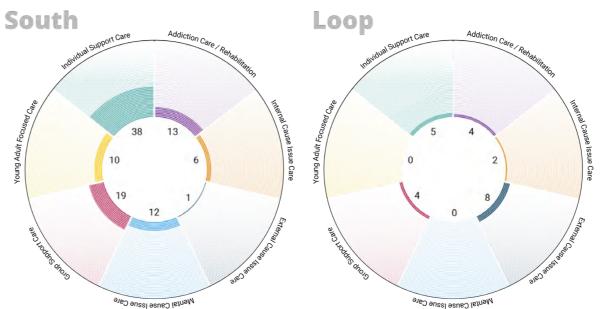
This map shows the number of young adults living in each Chicago neighborhood and the locations of Medicaid accepted clinics. People get information about which neighborhoods need more Medicaid accepted mental health clinics for young adults.



This visualization shows the per capita income of each Chicago neighborhood and Medicaid accepted clinic locations. People can get information about which neighborhoods need more Medicaid accepted mental health clinics.







#### Individual Support Care

Individual psychiatric care regarding guidelines, strategies or educational purposes.

#### Young Adult Focused Care

It is a care focused on young adult who are suffering from mental health problems due to personal relationships, academic achievement, job search, etc.

#### **Group Support Care**

With vary formats of group support including teleconferences, face-to-face meetings, and workshops, the treatment brings together several people with similar conditions under the guidance of a care provider.

#### **Psychogenic Issue Care**

Care aims to help patients to handle stress, manage relationship, treat depression and make choices.

#### **Biological Issue Care**

Treatment of internal cause problems focuses on biological factors such as genes or brain chemistry.

#### **Trauma-focused Care**

A specific approach care that know how the traumatic experience impacts a patient's emotional, physical, mental, behavioral, and spiritual well-being.

#### Addiction Care/Rehabilitation

Treatment of internal cause problems focuses on biological factors such as genes or brain chemistry.

# Mental Health Issues and their symptoms

Author: Ujjwal Anand

#### Description

Mental health issues can be highly deceptive because it's not evident most of the time. Hence it is essential to understand the nature of its symptoms and predict situations from the behaviour and lifestyle of the individuals. The data and information on Mental health is highly fragmented and not well understood and hence this visualisation fuses and consolidates the information related to mental health issues.

#### Intent

This visualisation(interactive: follow link on extreme right) intends to uncover patterns by putting the mental health disorders in a chronology based on prevalence in the United States as well as simplify the understanding of mental health categories and its symptoms by building relationships between them. (Refer link on extreme right to see relationships between disorder and symptoms).

#### Use case

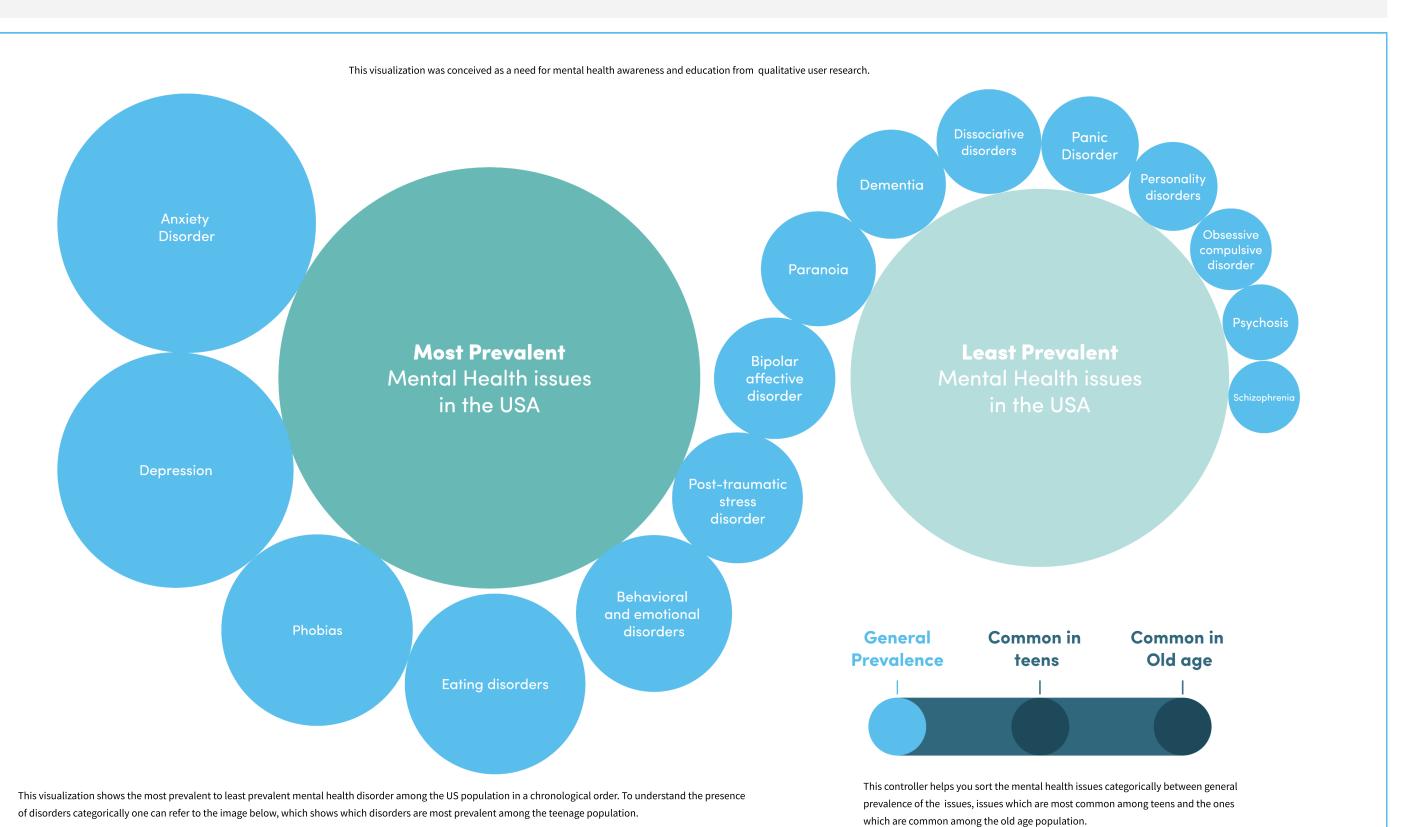
This visualization can be used by anybody ranging from care providers and counselors, all the way till individuals who are suspecting mental health issues. It could be used by parents and friends of individuals who are showing signs of mental health issues to intervene proactively before the symptoms aggravate. Hence this visualization becomes and effective tool to address mental health awareness and education.

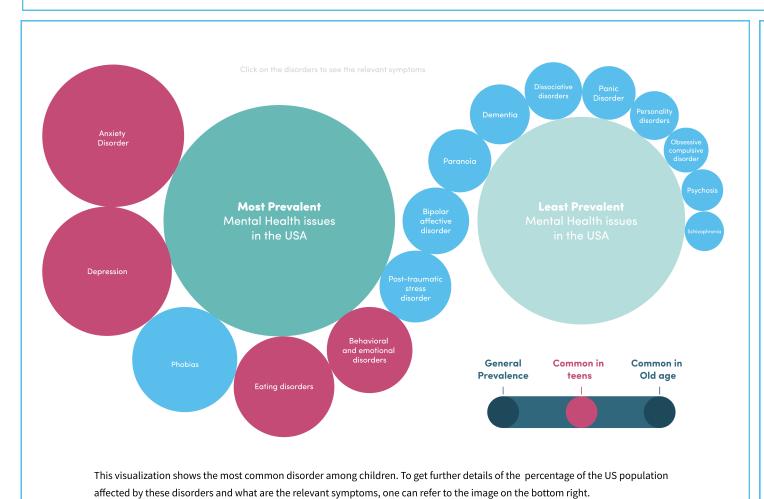
#### Data or Research Needed

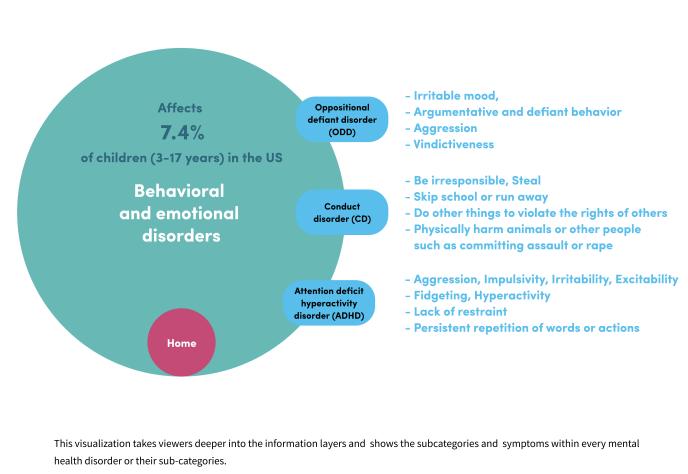
Currently the chronology has been created based on data gathered from different sources (both government and non-government). To make this visualisation more accurate a research to assess the prevalence of mental health issues in the USA needs to be conducted and also studies to understand the most common mental health issues among the teenager children and elderly can be done.



Scan or click <u>here</u> to see interactive data visualization







### **Health of a Neighborhood**

Author: Urvi Bidasaria

#### Description

This interactive visualization is a tool for assessing a neighborhood. Social and environmental factors have an impact on mental health and illness. As a result, this visualization is an attempt to comprehend environmental aspects in Chicago's top 10 most vulnerable neighborhoods in order to evaluate their well-being over time.

#### Intent

This visualization aims to unveil multiple layers of what makes a healthy community, and poses concerns such as:

- Have there been enough job investments in the recent decade?
- In this neighborhood, how many high school graduates live?
- Is public transportation available in this neighborhood?

#### Use case

This will be used by a variety of mental health service providers, clinicians, and government authorities to make essential interventions in these neighborhoods.

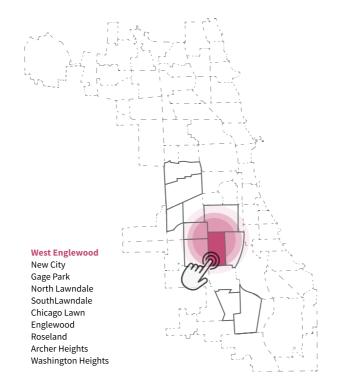
#### **Data or Research Needed**

Data describing environmental elements that have an impact on mental health. Statistics on crime rates, sexual abuse, drug misuse, poverty, and the causes of the aforementioned

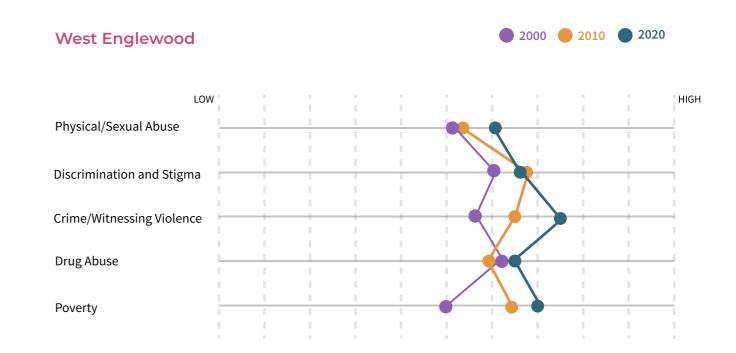


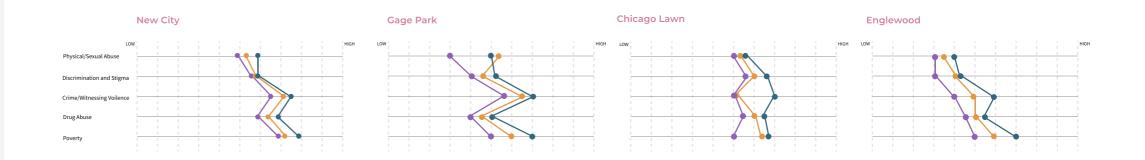
Scan or click <u>here</u> to see interactive data visualization

# Chicago Neighborhood Map- 10 most vulnerable neighborhoods



#### Factors Affecting Mental Health In Neighborhoods with respect to time





# Sentiments in Music Streams Across Neighborhoods

Author: Aamena Ansari

#### Description

Music streaming data is collected by neighborhood, and coded for the sentiments that come up through lyrics. This is used to help reveal the tones and messages shared within communities as a way to engage in how those sentiments show up in individual and communal lives.

#### Intent

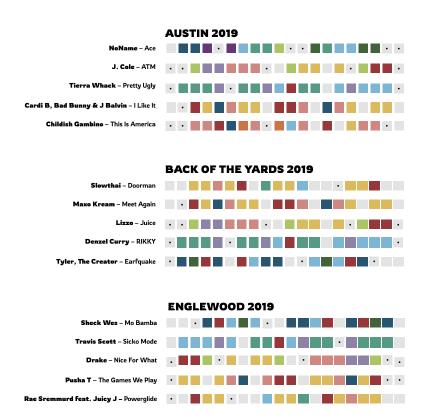
This approach is intended to start conversations on influences on our inner lives. Music is something we share with others, but also that influences us in our time alone. The intent is for music and the sentiments found in it to be an avenue through which to talk about emotional or reflective experiences.

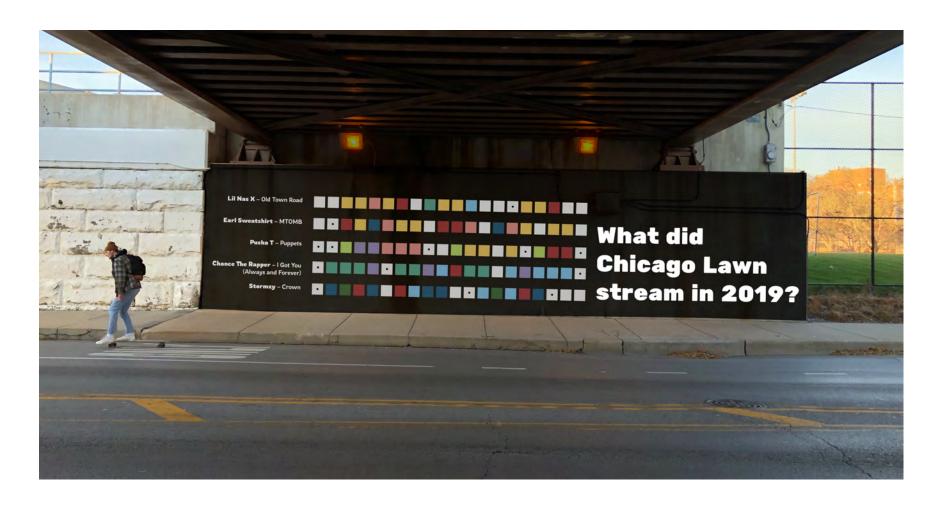
#### Use case

After compiling neighborhood stream data, this visualization is best shared openly. Painted as a mural along roads in the communities featured, on the side of a popular restaurant, common meeting ground, safe space, or other prominent spots.

#### **Data or Research Needed**

Music stream data from YouTube, Spotify, Amazon Music, and other platforms localized to neighborhoods. What color key connects best with the young adult community?





### **History of Mental Health** in Chicago

Author: Sami Cohanim

#### Description

A timeline of historical events that have occurred in the world with a focus on Chicago, and how those events impacted the study and state of mental health and it's progression throughout the decades.

#### Intent

Visualizing the progression and the impactful events that shaped mental health care in Chicago can help the viewer understand how the mental health space and resources got to where they are today, and envision what may be coming in the future.

#### Use case

This timeline can serve as education material in psychology classes and training for therapists. It can be used as a launching pad for additional information to probe further and prompt deeper conversation. It also helps to contextualize a topic that typically has a stigma associated with it.

#### **Data or Research Needed**

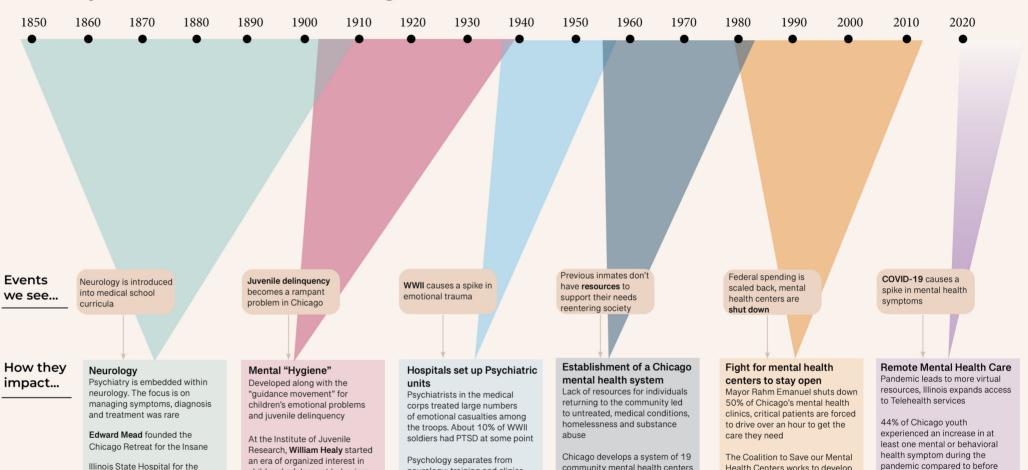
Research on historical events related to mental health in Chicago.

### **History of Mental Health in Chicago**

child and adolescent behaviors

Insane is the first state-sponsored

institution



neurology; training and clinics

become active at Medical schools

community mental health centers

covering nearly the entire city

Health Centers works to develop

a community-centered model of

mental healthcare

# **Engaging History for** the Future

Author: Parker Joyner, Sara Park

#### Description

For this Mental Health and History set, we employed two modes of engaging a timeline of important moments in Cook County and America's understanding of mental health. Connecting ways mental health was progressively viewed at the federal, state, municipal levels through fact sets and vocabulary and relating that to understanding of neighborhood geography.

#### Intent

With this suite of information we hope to educate users from late high school to young adulthood about the history of mental health in the different Chicago neighborhoods in order to give them a window into where we are now, what we have done well and what needs to be fixed. Hopefully, understanding this will help us sharpen the actions we take in our future.

#### Use case

For website, it can mainly be used for researching purposes. For example, psychology and medical students who are interested in mental health history can find related resources and research directions on this website.

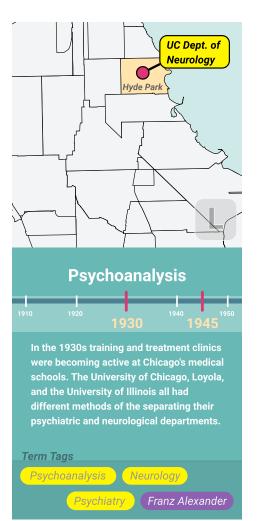
#### **Data or Research Needed**

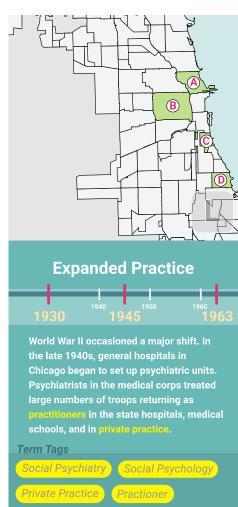
- Collaboration with historians to collect historical mental health data.
- Demographic understanding of mental health
- Knowledge on how the CMHA affected Chicago
- Historical knowledge of legacy mental health institutions in Chicago and their urban footprint

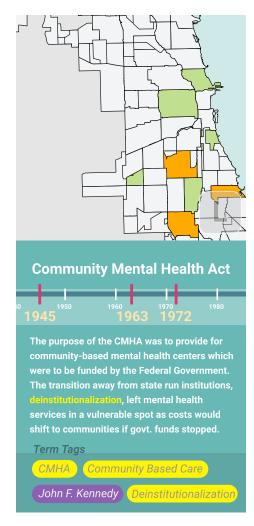


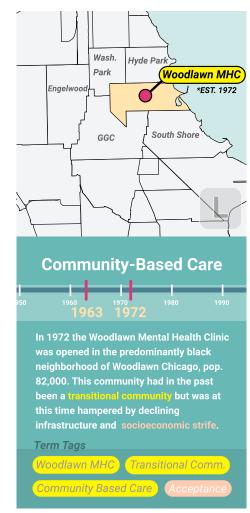
Scan or click <u>here</u> to see interactive data visualization

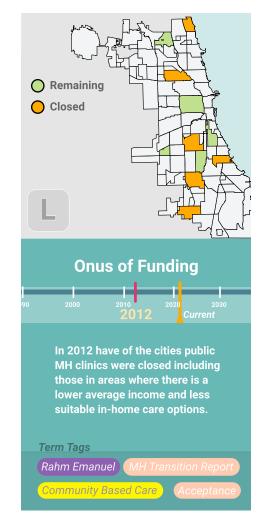
# Mobile Applet



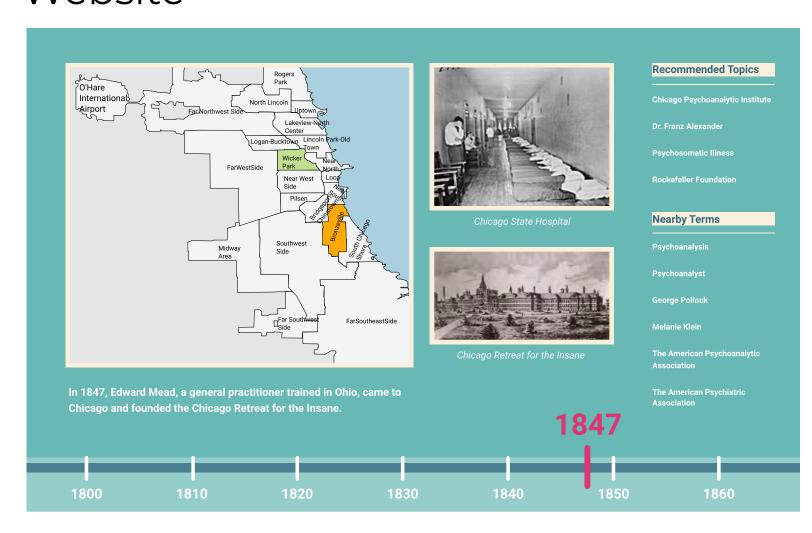


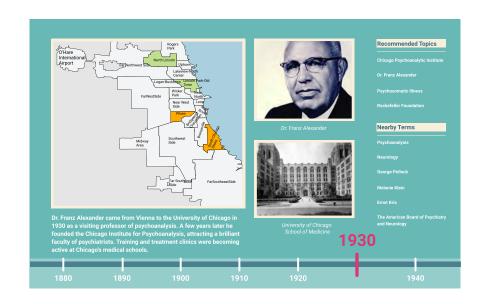


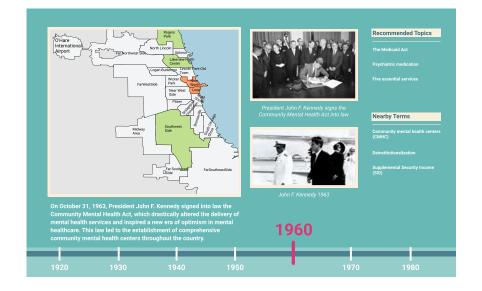




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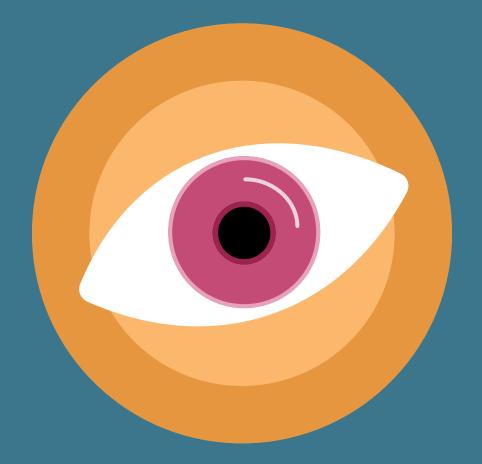
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PROJECT TEAM

Ujjwal Anand Sue Kim Aamena Ansari Sun Park Gauri Bhatt Sara Park Arijit Patra Urvi Bidasaria Sami Cohanim Kavya Rai Kelvin Yu Elizabeth Engele Minyi Zhang

Parker Joyner

Ruohua Huang

Tomoko Ichikawa

**Social Works** My State of Mind

FACULTY ADVISOR